

## **T&C's Carlton Casino Club– General T&Cs for ALL promotions**

### **Significant terms**

Members who visit Carlton Casino Club during the promotional periods will be entitled to take part in the current Carlton Casino Club promotion. The promotions will be held at a time/date, at the discretion of the manager/pitboss on duty.

If you want to find out more about the latest promotion\*Ask a member of staff for more detail.

### **Overview**

Participants must be on the Casino premises at the time of the promotion to take part. If there is someone absent who had been actively playing at the table, it is at the discretion of the manager or pit boss on duty as to whether they should be included in the promotion.

All entries and redemption are subject to the following terms and conditions – please read the following carefully.

### **Promoter: Carlton Casino Club Entry and Conditions of Entry**

**IT IS AT THE MANAGERS DISCRETION TO DISQUALIFY OR REFUSE ENTRY OF ANY MEMBER AT ANY TIME BEFORE/DURING AND AFTER THE PROMOTION.**

1. Promotion starts on date/time stated by manager/pit boss on duty.
2. Promotion ends on date/time stated by manager/pit boss on duty.
3. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry.
4. The promotions are open to all Irish residents aged 18 years or over except employees of Dublin Pool and Juke Box, their families, agents, agencies, and anyone else professionally connected with this promotion who are all precluded from promotion.
5. To enter any promotion, you must be a member of the Carlton Casino Club and over the age of 18. If not registered, customers can sign up on the day of entry, please ensure that you bring your valid photographic ID with you.
6. Entry to promotions is free to members visiting the Casino.
7. Promotions will take place at the discretion of the manager/pit boss on duty, where the winner/s will be announced.
8. Time of last entry is dependent on when the promotion takes place on each promotional date.
9. Entry to the draw I. Guests actively playing at our gaming tables on each promotion day will qualify for all promotions on that date.
10. To enter, participants must be actively playing at one of our gaming tables during the time of the promotions.
11. Participants can only be actively playing at one table during the promotional period, this will be established before the promotion tables place, and that player will be given a ticket of the table they are playing at.

12. Any tickets given during a promotion must be kept on the person until the promotion has taken place. Participants are solely responsible for ensuring they have their ticket and must produce them if they are to claim any winnings. Lost or missing tickets will not be replaced. This is to ensure a fair environment for all customers at the Carlton Casino Club.

13. The Promoters reserve the right to: (i) refuse to accept any entry if a ticket appears to be defective, tampered with, misprinted, damaged, defaced, forged or reconstructed; (ii) void any entries (and any prize if necessary) in the event of non-member entry, entrant misconduct, fraud, or breach of these terms; (iii) amend, alter or terminate this promotion or any specific entries in the event of circumstances beyond its reasonable control; or (iv) terminate any entry (including winning entries) where entrants are subject to any barring, suspension or self-exclusion.

14. The Promoters accept no responsibility or liability for: (i) incomplete entry forms; nor (ii) any liability or responsibility otherwise arising from this promotion.

#### **Your Data**

15. All data provided will be processed in accordance with the Promoters Privacy Policy.

16. We will not require any personal details from our guests during the promotional period unless there is reason to believe the guest may be self-excluded, barred, underage etc.

17. You may withdraw consent to your information being made available or request that less information be made available by speaking with a member of the Management Team, nevertheless the information will be shared with Government Agencies if required.

#### **Selection of winner(s)**

18. Promotions will be held by a member of Management, or an independent person/s nominated by them during the promotional period.

19. The prizes will differ depending on the promotion.

20. Participants must be on the Casino premises at the time of the promotion to claim any prizes/winnings. If the winner is not in the casino at the time the promotion takes place and as such cannot claim the prize/winnings, it will be at the discretion of the Manager or pit boss on duty whether or not to include them in the winnings.

21. The promoter may refuse to accept any tickets, at its discretion, if it appears to be defective, tampered with, misprinted, damaged, or defaced, forged or reconstructed.

#### **Prize/winnings terms and conditions.**

22. The Promoters accept no responsibility or liability for any additional costs associated with a prize/winnings.

23. The Promoters reserve the right to change or substitute a prize if they reasonably deem it necessary.

24. Prizes/winnings are non-transferable, no cash alternative will be offered for non- cash prizes.

#### **Conduct of Play**

25. The on-Duty Manager/PitBoss may disqualify any player at any time who fails to comply with these terms and conditions or whose behaviour is assessed as being detrimental to the integrity or

the proper conduct of the promotion, including but not limiting to the following examples: \*Abuse of casino employees, either verbally or physically. \*Abuse of entrants, either verbally or physically.

26. Any disputes must be raised immediately with the on-Duty Manager/PitBoss.

**27. Any dispute arising from these Terms and Conditions or not covered by the provisions of these Terms and Conditions, the decision of the Duty Manager/PitBoss will be final subject to the Dispute Policy.**

28. If a participant has their membership to the Carlton Casino Club revoked during the promotion period or enters into a Self-Exclusion agreement, they will be excluded from any further participation in the prize draw.

### **Responsible Gambling**

The Carlton Casino Club recognises that a small proportion of its Patrons may experience problems because of their gambling. Carlton Casino Club are committed to a policy of promoting a responsible attitude to gambling and provides free literature online for the information and benefit of all. Carlton Casino Club will ensure that its management and staff are aware of this issue so that they may help wherever possible. If you would like to discuss your gambling, please speak to a member of the management team. Overview Starts Thursday 1st December and ends on Sunday 25th December. The amounts won are totally random with the largest prize being on the 25th . How does it work? All the tables are labelled 1 – 8, with anyone playing slots being considered number 9. There is player cards made for each table and to be distributed to anyone actively playing on that table at the time of the draw. (Golden tickets for slots players equivalent to number 9) There is 9 balls labelled 1 – 9 , they will be inserted into the tombola and an announcement will be made that the draw will start, a manager or a person nominated by the manager may pull the winning ball (no looking). Once you call out the winning number we will proceed to that table and request an active player to remove the door from the board revealing the prize underneath. All customers who are actively playing on that table will receive a share of the prize money. For Example. The draw is about to start so all active players will receive their 'player card' for the table their playing at. The manager pulls the winning number 8, which is AR3, a customer from table 8 will remove the door and reveal the prize, anyone holding a player card with 'table 8' on it will be entitled to a share of the prize. • Please ensure you give back all 'player cards' • Winnings are to be divided amongst active players in cash chips • Golden tickets will be distributed to slots players and represented as number 9, these can be disposed of after use. • If one of the tables are not open then we will remove the numbered ball • Customers at a winning table must verify their with their player card